

After purchase of any product on LiveProducersOnline.com, you will receive a confirmation email with order fulfillment details.

If you would like to make a return, take a look at our policies below. We want to make sure you're completely happy with your purchase. If there's anything we can do to improve your experience, please contact us at

Contact@LiveProducersOnline.com

Return Policy

All digital purchases are final. If you made a purchase on accident, or have concerns with your order, you can request a refund at the discretion of the owner Giffin Music LLC. If you wish to return a physical product, we must receive your request within 15 days after the date you received your shipped item.

Refunds

Unless the item you received is different from the exact order placed on the website, you are responsible for the returned shipping expenses. Once we receive your returned item, our team will review your request and inspect

the item. We will send you an email to confirm that we've received your item and are processing your request. We'll follow up with another email once the request has been processed to let you know if your return was approved.

If approved, the money will be refunded to your original method of payment within two weeks. All payment companies are different in the amount of time it takes to confirm a payment, so it will likely take a minimum of a few days for the refund to show up in your bank statement.

Exchanges

In the unlikely event that you receive a damaged or defective item, we're happy to exchange the item for a new one. Please email **Contact@LiveProducersOnline.com** within 15 days of receiving your product to begin the process.

Return Shipping

After you've submitted a return request to, we will send you a PDF of a return shipping label. Please print it out and affix to your package.

You are responsible for paying for the return shipping costs (unless the item you received was different from the original order by our error). We will deduct the cost of returned shipping from your refund.

Final Sale Items

If the item is marked “final sale”, it does not qualify for a return and cannot be refunded.